



# ACH

## User Guide

Revised 8/2022

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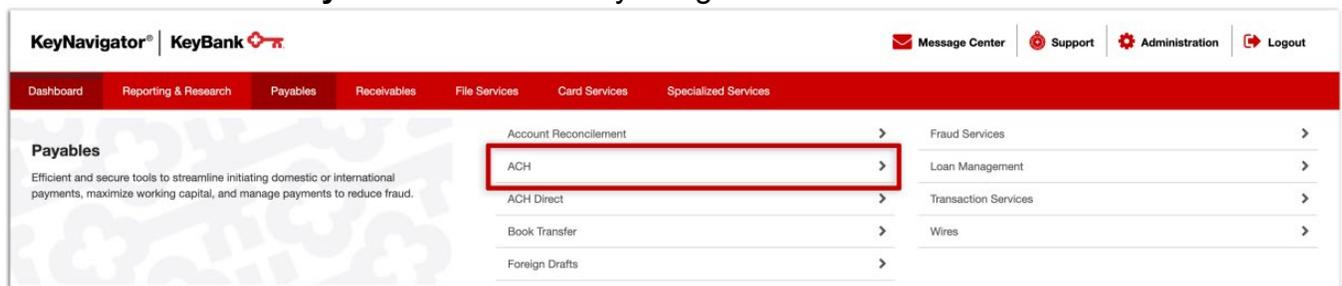
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## 1. KeyNavigator ACH

KeyNavigator’s ACH service enables authorized users to initiate electronic debit and credit transactions. You can either create these transactions manually or import transaction information into the ACH module. Our easy to use templates allow you to create, store, and approve payments easily for payment types including payroll, tax and vendor payments. If you have proprietary software capable of creating compatible ACH files, you can upload the file directly into the KeyNavigator.

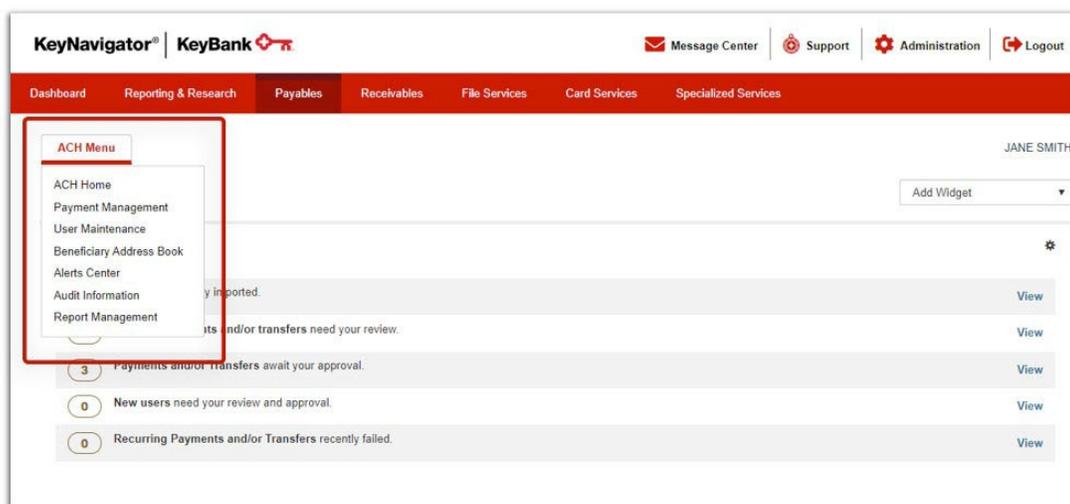
- From the **Business & Institutions** tab of [www.key.com](http://www.key.com), log into **KeyNavigator**.
- Choose the **Payables** section of KeyNavigator and select **ACH**.



### 1.1 ACH Home

From the ACH Home page, you are able to customize your personal experience and navigate to any other function using the menus.

- Click on the **ACH Menu** to navigate to other ACH functions.



- Add additional widgets by clicking on the **Add Widget** drop down. From here, you can add as many widgets as you like to facilitate your business. Please note: newly added widgets are added to the bottom of the widget listing.

The screenshot shows the 'ACH Home' dashboard. At the top right, the user is identified as TARA MONASTERO with a last login of 08/10/2022 02:12 PM. A dropdown menu for 'Add Widget' is open, listing various options like 'Add Widget', 'Alerts Center', 'Audit Information', 'Beneficiary Address Book', 'Download', 'File Import History', 'Import Map', 'Notifications', 'Payments List View', 'Recurring Payment Exceptions', 'Reports Management', 'Template List View', and 'User Maintenance'. Below the menu, a 'Notifications' section lists several items with counts and 'View' links:

- 6 Files were recently imported.
- 4 Recurring Payments recently failed.
- 2 New users need your review and approval.
- 0 Rejected payments need your review.
- 9 Payments await your approval.
- 22 Payment Templates await your approval.

- Click and drag any of the widgets to your desired order
- Click the gear icon and choose **resize** to show the widgets side-by-side. You may also **delete** widgets from here as well.

The screenshot shows the 'Payments List View' interface. At the top right, there is a gear icon with a 'Remove' and 'Resize' option. Below the header, it says 'Max display of info: 400 days'. There are buttons for 'Add a New Payment', 'Quick Entry', and 'File Import'. A filter dropdown is set to 'Select fields' and a 'Filters' button is visible. The table below contains the following data:

<input type="checkbox"/> All	Actions	ID	Beneficiary	Client Account Name	Payment Type	From Account
<input type="checkbox"/>	<a href="#">View</a>	3011	MULTI	IRVING FOREST PRODUCTS INC	Telephone Initiated Collections	199681000527
<input type="checkbox"/>	<a href="#">View</a>	3111	Tara Employee On-us	TEST ACCOUNT 1	Payroll	191334009401

## 1.2 Notifications

- From the Notifications section, you may view additional information on recurring and rejected payments, payments and templates needing approval, and imported files.

**ACH Home** Add Widget

---

**Notifications** \*

- 0 Files were recently imported. [View](#)
- 0 Rejected payments and/or transfers need your review. [View](#)
- 3 Payments and/or Transfers await your approval. [View](#)
- 0 New users need your review and approval. [View](#)
- 0 Payment and Template Background being processed. [View](#)

## 2. Payments

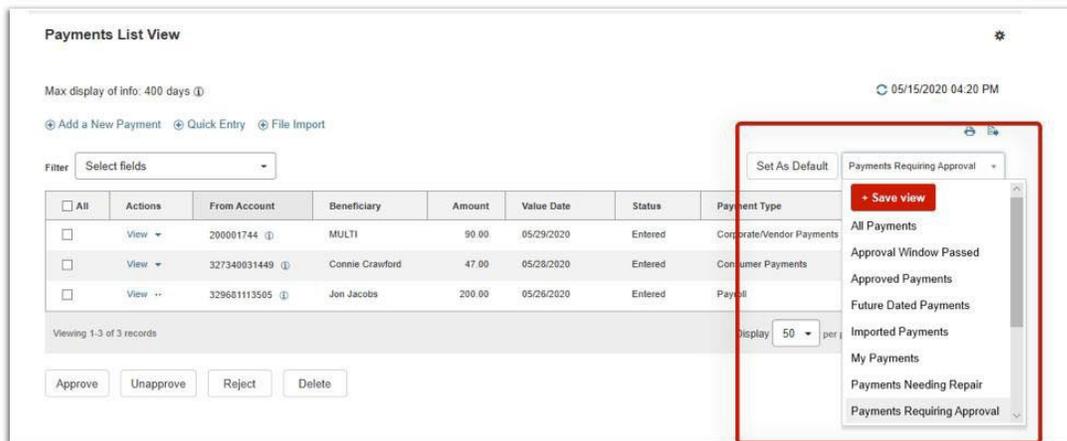
### 2.1 Payments List View

The **Payments List View** widget can be reached via ACH Home or the Payment Management section from the ACH Menu. You will find many options for managing your payments and customizing your payment list views.

Within the Payments List View widget, the default view is ‘Upcoming Payments’ which will display all ACH payments, in all statuses. The other View options available include:

- All Payments (Default)
- Approval Window Passed
- Approved Payments
- Future Dated Payments
- Imported Payments
- My Payments
- Payments needing Repair
- Payments Requiring Approval
- Payments Requiring My Approval
- Possible Duplicate Payments
- Rejected Payments
- Two Week Look Back
- Upcoming Payments

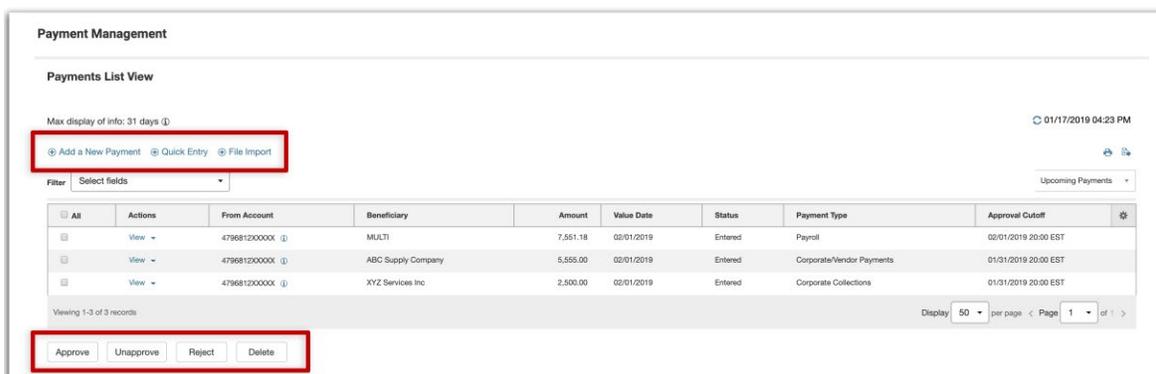
To change your default view, click the dropdown menu, select your desired view then, click **Set As Default** button.



You can also manage the fields within the **Payments List View** widget:

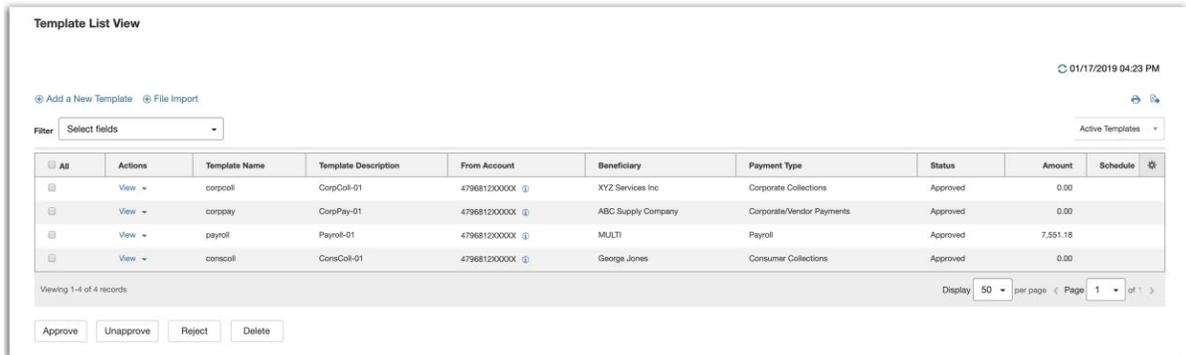
- Click on the **gear icon** after the last column header, click the checkboxes to select which columns that you want to see in each view. Click **Update**.
- Once the add columns window is closed, you can drag and drop your selected columns in the list to change their order. You may need to use the scroll bar at the bottom of the widget to see additional columns.
- Select **Save View** in the view dropdown to save your configuration. You will also choose to name this view before saving.
- You may save this new view as your default view by clicking the **Set As Default** button.

Along the bottom of the Payments List View widget are action buttons that allow you to Approve, Unapprove, Reject or Delete ACH payments shown in your list. The buttons you see are dependent on your role/access. At the top of the widget, here are additional links that allow you to go to other functions including Add a New Payment and Quick Entry.



## 2.2 Template List View

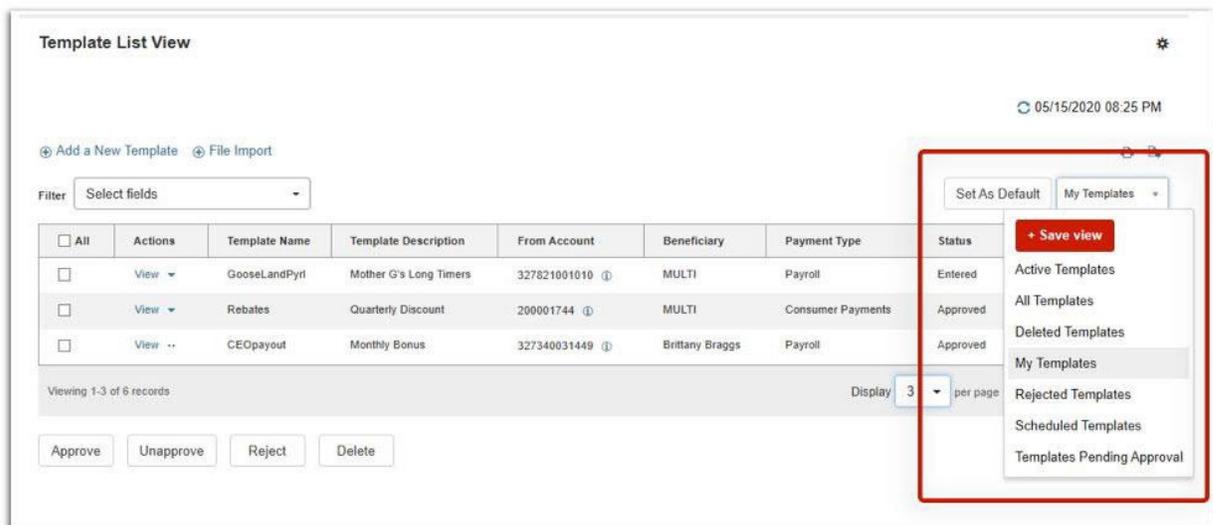
The **Template List View** widget can be reached via ACH Home or the Payment Management section from the ACH Menu. You will find many options for managing your templates and customizing your template list views.



Within the Template List View widget, the default view is 'Active Templates' which will display all active and approved templates. The other View options available include:

- All Templates
- Deleted Templates
- My Templates
- Rejected Templates
- Scheduled Templates
- Templates Pending Approval

To change your default view, click the dropdown menu, select your desired view then, click **Set As Default** button.



You can also manage the fields within the **Template List View** widget:

- Click on the **gear icon** after the last column header, click the checkboxes to select which columns that you want to see in each view. Click **Update**.
- Once the add columns window is closed, you can drag and drop your selected columns in the list to change their order. You may need to use the scroll bar at the bottom of the widget to see additional columns.
- Select **Save View** in the view dropdown to save your configuration. You will also choose to name this view before saving.
- You may save this new view as your default view by clicking the **Set As Default** button.

Along the bottom of the Template List View widget are action buttons that allow you to Approve, Unapprove, Reject or Delete ACH templates shown in your list. The buttons you see are dependent on your role/access. At the top of the widget, here are additional links that allow you to go to other functions including Add a New Template and File Import.

Template List View ⚙️

[+ Add a New Template](#)
[+ File Import](#)
🖨️ 📄 🔄 08/10/2022 03:37 PM

Filter 
Set As Default
My Templates ▾
🔍 Filters

<input type="checkbox"/> All	Actions	Template Name	Template Description	From Account	Beneficiary	Payment Type	Status	Amount	Spec
There is no content									

Viewing 0-0 of 0 records Display  per page < Page  of 1 >

Approve
Unapprove
Reject
Delete

## 2.3 Create a Payment

- To create an ACH payment, select the **Add a New Payment** link at the top on the top of the Payments List View widget.

**Payments List View**

Max display of info: 31 days ⓘ 01/17/2019 04:23 PM

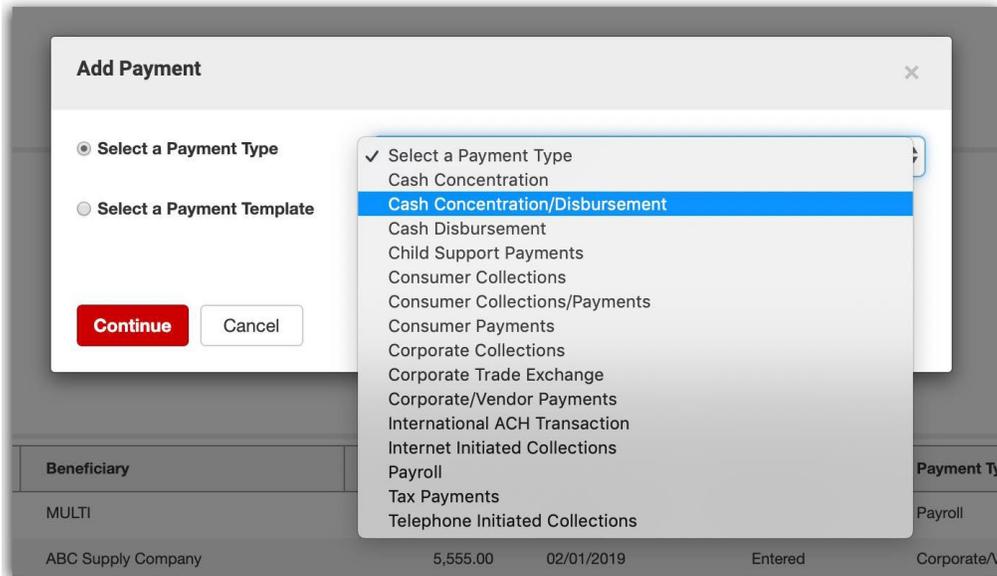
+ Add a New Payment + Quick Entry + File Import 🔄 📄

Filter  Upcoming Payments ▾

<input type="checkbox"/> All	Actions	From Account	Beneficiary	Amount	Value Date	Status	Payment Type	Approval Cutoff	⚙
<input type="checkbox"/>	<a href="#">View</a> ▾	4796812XXXX ⓘ	MULTI	7,551.18	02/01/2019	Entered	Payroll	02/01/2019 20:00 EST	
<input type="checkbox"/>	<a href="#">View</a> ▾	4796812XXXX ⓘ	ABC Supply Company	5,555.00	02/01/2019	Entered	Corporate/Vendor Payments	01/31/2019 20:00 EST	
<input type="checkbox"/>	<a href="#">View</a> ▾	4796812XXXX ⓘ	XYZ Services Inc	2,500.00	02/01/2019	Entered	Corporate Collections	01/31/2019 20:00 EST	

Viewing 1-3 of 3 records Display 50 ▾ per page < Page 1 ▾ of 1 >

- From the **Add a Payment** screen, select your **Payment Type** from the drop down box.



- The **Payment Type** selected will determine the information you need to complete in the next section. In the example below, Cash Concentration / Disbursement has been selected. Once you select your Payment Type, click **Continue**.
- Required information is indicated with a red asterisk. The **Value Date** (a.k.a. the effective date) is the date the payment will credit or debit the beneficiary; the payment may be sent for processing a day in advance. Use optional fields such as **Batch Description**, **Descriptive Date**, **Company Discretionary Data** or **Internal Comments** for your reference.

- Complete the **Beneficiary Section** with the information required, including: Payee Name, Account Number and Bank Code (or ABA, Swift or Routing Number).
- Based on payment type, **Addenda** can be added using a field that will count characters and provide the number remaining characters available.
- Continue to add beneficiaries until your payment is complete.

Beneficiary Information

\* Name: Sam Stone    \* Bank Code: 021372953    \* Account Number: 753159    \* Account Type: Checking    \* Amount: 200.00 USD

KEYBANK NATIONAL ASSOCIATION

ID:    Discretionary Data:     Create Prenote     Hold    Internal Comment:   
Stored with the transaction, but not forwarded with the payment

> Beneficiary Exclusion Dates

[Add Another Beneficiary](#)    [Clear Beneficiary Info](#)

Filter:     [Edit Hold](#)    [Edit Amounts](#)   

<input type="checkbox"/> All	Actions	Name	...	Bank Code	Account Number	Account Type	Amount	CCY	Prenote	Hold	Status	⚙
<input type="checkbox"/>	View	Connie Crawford		021313569	357241	Checking	300.00	USD	No	No		

Viewing 1-1 of 1 records    Display 50 per page    Page 1 of 1

[Delete](#)

**500.00 USD to 2 Beneficiaries on 12 Jun 2020**

Save this payment as a template for future use

- When payment entry details are complete, click the **Submit** button and a confirmation window will be displayed. You may also choose Save for Later or Cancel.
- **Tip:** Choose the “save the payment as a template for future use” to create a template with the information you just entered.
- Use Quick Entry to utilize a template with one beneficiary and need to make a payment

The **Payment Approval** process is setup by your administrator. Certain payments may require multiple approvals by multiple users before being considered complete.

**Payments List View**

✓ 1 Payment Approved Details ✕

ID: 47  
 To: Multiple Beneficiaries  
 From: FEDERAL MARKET CO INC 1449 327340031449  
 Amount 500.00 USD  
 Value Date: 06/12/2020  
 Payment Type: Payroll

Max display of info: 400 days ⓘ 05/19/2020 02:03 PM

⊕ Add a New Payment ⊕ Quick Entry ⊕ File Import 🖨️ 📄

Filter  All Payments ▾

<input type="checkbox"/> All	Actions	ID	Beneficiary	Payment Type	From Account	Status	Am...	Value Date	Credit / Debit Indic...	⚙️
<input type="checkbox"/>	View ▾	47	MULTI	Payroll	327340031449 ⓘ	Approved	500.00	06/12/2020	Credit	
<input type="checkbox"/>	View ▾	46	MULTI	Payroll	200001744 ⓘ	Entered	300.00	06/05/2020	Credit	
<input type="checkbox"/>	View ▾	10	MULTI	Corporate/Vendor Payments	200001744 ⓘ	Approved	90.00	05/29/2020	Credit	

Viewing 1-3 of 13 records Display 3 per page < Page 1 of 5 >

Approve Unapprove Reject Delete

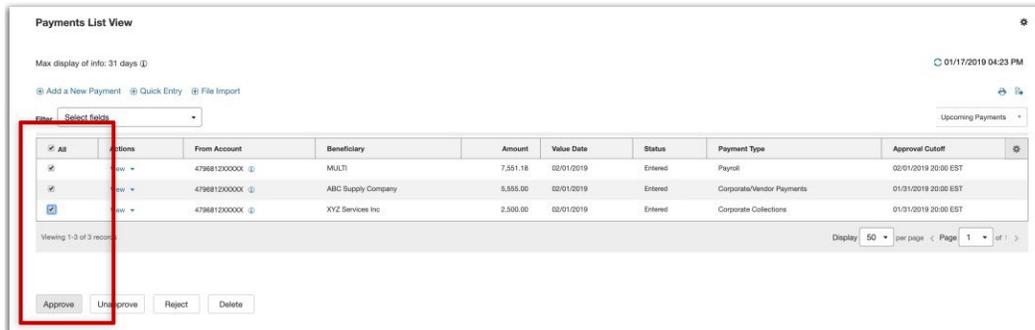
## 2.4 Approve Payments

You may **approve payments** multiple ways:

**Note:** Payments in an **Entered** Status require approval before they're submitted for payment.

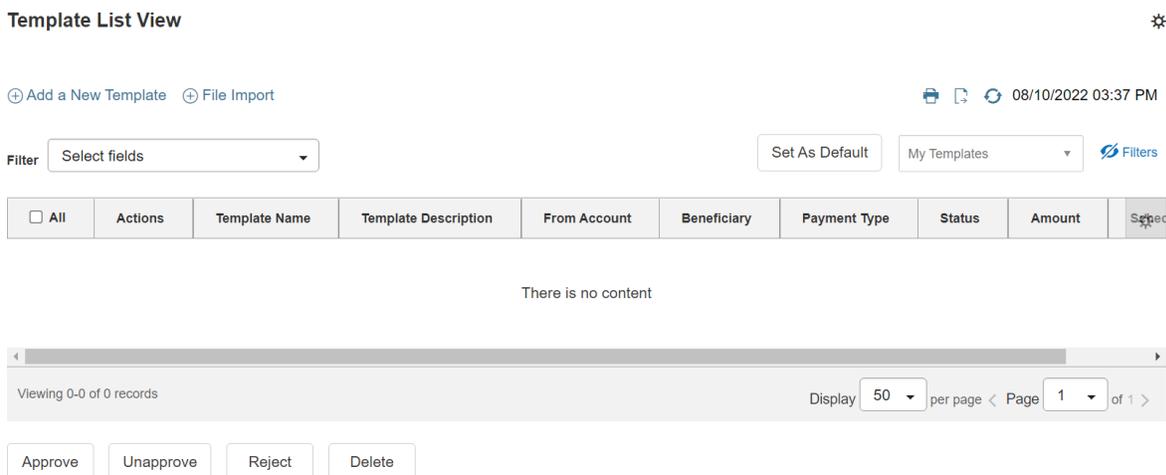
- Payments can be approved via:
  - From the ACH Home screen, within the **Notifications** widget, you may click on **view** for the payments and/or Transfers await your approval.
  - In the ACH Payments List View (via the ACH Home screen or the Payment Management screen), simply click the **check box** to the left of the individual payment and click **Approve**.
  - Or click on **view** dropdown for an individual payment, and select **Approve**
  - Or click on **View** from the Actions column and use the action buttons at the bottom of the screen that allow you to Approve, Delete, Modify or Reject.
  - You may also select the checkbox next to the **All** header and then click **Approve**.

- After your payment has been fully approved you will see a **Confirmation** box above the Payments List View widget, and the **Status** will change to **Approved**.

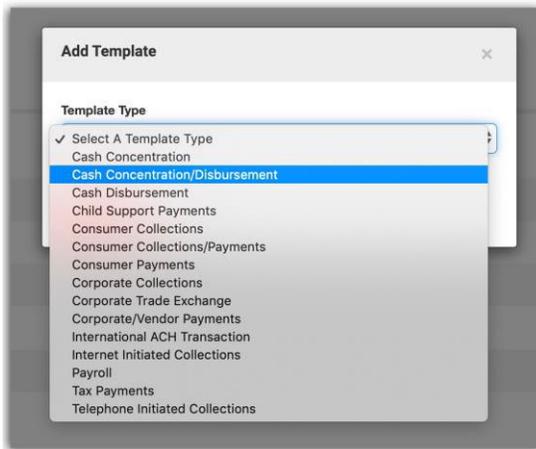


## 2.5 Create a Template

- To create an ACH template, select the **Add a New Template** link at the top on the top of the Template List View widget.



- From the **Add Template** screen, select your **Template Type** from the drop down box.



- The **Template Type** selected will determine the information you need to complete in the next section. In the example below, Cash Concentration / Disbursement has been selected. Once you select your Payment Type, click **Continue**.
- Required information is indicated with a red asterisk. Use optional fields such as **Batch Description, Descriptive Date, Company Discretionary Data** or **Internal Comments** for your reference.

**New Cash Concentration/Disbursement Template** Payment Total  
**0.00**

**Template Information**

\* Template Code  \* Template Description   Restrict

**Originator Information**

\* Originator ID

Batch Description  Company Discretionary Data  Descriptive Date  Internal Comments   
Stored with the transaction, but not forwarded with the payment

**Beneficiary Information**

\* Name  \* Bank Code  \* Account Number  \* Account Type  \* Debit/Credit  Amount

ID  Discretionary Data   Create Prenote  Hold

Addenda Code  Addenda  Internal Comment   
Characters Remaining: 80 Stored with the transaction, but not forwarded with the payment

> Beneficiary Exclusion Dates

- Complete the **Beneficiary Section** with the information required, including: Payee Name, Account Number and Bank Code (a.k.a. ABA, Swift or Routing Number).
- You may also create Prenotes, place the beneficiary on hold or exclusion dates.
- Continue to add beneficiaries until your template is complete.

## 2.5.2 Recurring Templates

- You may choose to make this template recurring by clicking the **Make Recurring** checkbox.
- Upon checking the box, additional details will display including the start date, repeating patterns and end dates. You will also need to choose which action you desire when you transfer is scheduled for non-business days.

- When template entry details are complete, click the **Submit** button and a confirmation window will be displayed. You may also choose Save for Later or Cancel.

## 2.6 Approve Templates

The **Template Approval** process is setup by your administrator. Certain templates may require multiple approvals by multiple users before being considered complete.

Template List View ⚙️

⊕ Add a New Template ⊕ File Import 🖨️ 📄 🔄 08/10/2022 03:51 PM

Filter Select fields Set As Default Rejected Templates Filters

<input type="checkbox"/> All	Actions	Template Name	Template Description	From Account	Beneficiary	Payment Type	Status	Amount
<input type="checkbox"/>	View	Templatename	usedfor	199681000527	MULTI	Payroll		20.2

Viewing 1-1 of 1 records Display 50 per page < Page 1 of 1 >

Approve

Unapprove
Reject
Delete

You may **approve templates** multiple ways:

**Note:** Templates in an **Entered** Status require approval before they're utilized for payment.

- Templates can be approved via:
  - In the ACH Template List View (via the ACH Home screen or the Payment Management screen), simply click the **check box** to the left of the individual template and click **Approve**.
  - Or click on **view** dropdown menu for an individual template and select **Approve**.
  - Or click on **View** from the Actions column and use the action buttons at the bottom of the screen that allow you to Approve, Delete, Modify or Reject.
  - You may also select the checkbox next to the **All** header and then click **Approve**.
- After your template has been fully approved you will see a **Confirmation** box above the Template List View widget, and the **Status** will change to **Approved**.

Template List View ⚙️

⊕ Add a New Template ⊕ File Import
🖨️ 📄 🔄 08/10/2022 03:55 PM

Filter Select fields Set As Default Templates Pending Approval Filters

<input type="checkbox"/> All	Actions	Template Name	Template Description	From Account	Beneficiary	Payment Type	Status	Appou
<input type="checkbox"/>	View	cctest	cctest	191411000190 ⓘ	cctest	Corporate/Vendor Payments	Entered	10.
<input type="checkbox"/>	View	Rent	Monthly	191411000190 ⓘ	Name	Corporate/Vendor Payments	Entered	0.
<input type="checkbox"/>	View	Template2	Monthly	191411000190 ⓘ	MULTI	Corporate/Vendor Payments	Entered	0.

Viewing 1-3 of 22 records Display 3 per page < Page 1 of 8 >

Approve Unapprove Reject Delete

## 3. File Imports

All widgets related to file imports can be found on the Payment Management page via the ACH Menu.

### 3.1 Import Maps

- When creating an import map, you can choose from delimited, fixed and NACHA map types
- Based on your selection, other criteria may be required such as payment type, and clearing type.
- Add your file properties and data format details as requested based on your file.
- Fill in your file map field and value details.
- When complete, and no errors are found, click **save**.

- Views can be changed utilizing the drop-down box on the right and you may add/delete columns by clicking the gear icon.
- Click the Filter drop down to create a custom view by selecting the desired fields.
- Views may be printed or exported.

## Import Map

[+ Add Import Map](#)

08/10/2022 03:57 PM

Filter

All Accounts  [Filters](#)

<input type="checkbox"/> All	Actions	Format Name	Description	Payment Type Description	Map Type	Owner	
<input type="checkbox"/>	<a href="#">View</a>	IKOTest	PPDCreditsDebits	Consumer Collections/Payments	Delimited	Client	
<input type="checkbox"/>	<a href="#">View</a>	testDELIMITED	delete map	Payroll	Delimited	Client	
<input type="checkbox"/>	<a href="#">View</a>	nachaCCD		Corporate/Vendor Payments	NACHA	Client	

Viewing 1-3 of 48 records Display  per page < Page  of 16 >

[Delete](#)

## 3.2 File Import

You will find the **File Import** button on the top of the Payments & Template List View Widgets (in the ACH Home screen or Payment Management page).

- Click the Browse button toward the bottom of the page to select the file to Import.
- Select an import map from the Format Section.
- Choose Import As either Payments or Templates.
- After selecting your file, click the File Import button at the bottom of the page.

File Import

Format Section

<input type="checkbox"/>	Format Name	Description	Payment Type	Agency	Owner	
<input type="checkbox"/>	CSVPayroll	Payroll	Payroll		Client	
<input checked="" type="checkbox"/>	NACHA File Import	NACHA Format	NACHA File Import		System	

Viewing 1-2 of 2 records Display  per page < Page  of 1 >

File Section

Load the file in test mode.

\* Select Import File

**Note:** Payments and Templates are imported in an **Entered** Status and require approval before they're submitted for payment or templates are available to use.

## 3.3 File Import History

You will find the **File Import History** widget in the Payment Management page.

- From here, you may export or print files.
- You may also take the following action for the imported file history: View file details and error information or Delete the history record.

- Note: To approve, modify, delete or reject the imported payment or template, use the Actions options in the Payment List View or Template List View widgets.
- Views can be changed utilizing the drop-down box on the right and you may add/delete columns by clicking the gear icon.
- Click the Filter drop down to create a custom view by selecting the desired fields.
- Views may be printed or exported.

## File Import History

08/10/2022 04:00 PM

Filter  My Imports

Actions	Import Date	File Name	Status	Import Type	Processed	Created	Rejected	Errors	Job ID	
There is no content										

Viewing 0-0 of 0 records
Display  per page < Page  of 1 >

## 4. User Maintenance

The User Maintenance section is available via the ACH Menu and can be added to the ACH Home page via the Add Widget dropdown.

For companies utilizing ACH Self Service, User Maintenance allows you to view information about existing roles and permissions setup for ACH. If you have modifications or additions to roles, please contact your Payments Advisor.

- The User Maintenance widget displays all users and IDs.
- Views can be changed utilizing the drop-down box on the right and you may add/delete columns by clicking the gear icon.
- Click the Filter drop down to create a custom view by selecting the desired fields.
- Views may be printed or exported.
- Select view or modify within the **Actions** column to display further information.

### User Maintenance



08/10/2022 04:02 PM

Filter

Users  [Filters](#)

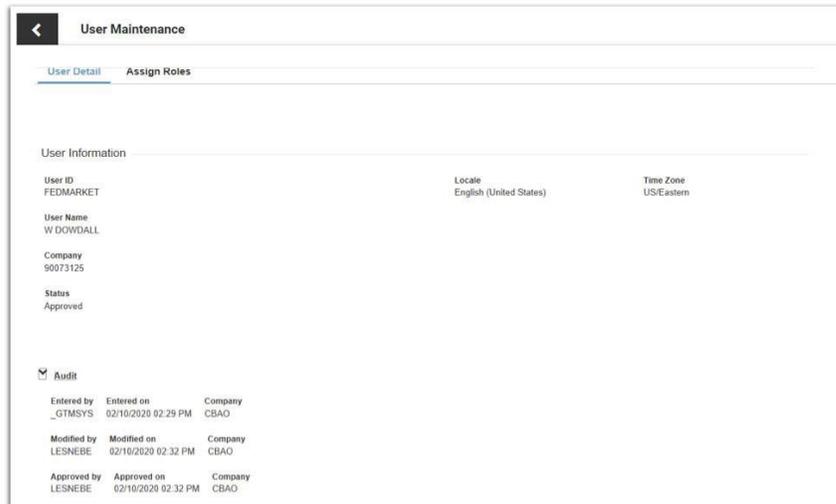
<input type="checkbox"/> All	Actions	User ID	User Name	Disabled	Status	Legal Administrator	Last Approved Date	Activation Date 
<input type="checkbox"/>	<a href="#">View</a>	19BYRDSE	SERENA BYRD	No	Approved	No	08/05/2022 10:24:56	
<input type="checkbox"/>	<a href="#">View</a>	19DRAEGE	CINDY DRAEGER	Yes	Approved	No	07/07/2022 16:29:43	
<input type="checkbox"/>	<a href="#">View</a>		PATTI EVANS	No	Approved	No	06/19/2019 09:05:56	

Viewing 1-3 of 61 records

Display  per page < Page  of 21 >

- Modify
- Disable
- Delete
- Copy User

- If you have the appropriate permissions, you may make the desired changes in the **User Detail** and **Assign Roles** tabs.
- You may view the history by expanding the **Audit** section on the User Detail tab.



## 5. Beneficiary Address Book (BAB)

The Beneficiary Address Book is available via the ACH Menu and can be added to the ACH Home page via the Add Widget dropdown.

- The BAB widget displays all contacts available for payments or templates.
- Views can be changed utilizing the drop-down box on the right and you may add/delete columns by clicking the gear icon.
- Click the Filter drop down to create a custom view by selecting the desired fields.
- Views may be printed or exported.
- Select **Modify** for the desired contact to modify any of the details
- Click **Save Contact** when complete.

## Beneficiary Address Book



+ Add New Contact

08/10/2022 04:04 PM

Filter

All Contacts  [Filters](#)

<input type="checkbox"/> All	Actions	Name	Contact Type	Contact Name	Contact Email	Contact Phone	Contact Mobile	Status
<input type="checkbox"/>	View	ABC Company	Business	Rosemary Trusso				Approved
<input type="checkbox"/>	View	ABC Company	Business					Approved
<input type="checkbox"/>	View	BE	Individual					Approved

Viewing 1-3 of 45 records

Display  per page < Page  of 15 >

Approve

- To create a new contact in the BAB, click the **Add New Contact** Button at the top of the widget.
- Enter all desired information including the type of contact and payment information. Please note the fields with the red asterisks are required.
- Click **Save Contact** when complete.

ACH Menu

New Contact

\*Contact Type(s)  
 Business  Individual  Employee

Contact Information  
 \*Name (Business, Individual or Employee)

Contact ID Number

Contact Address  
 Address Line 1  
 Address Line 2  
 Country  
 City  
 State  
 Postal Code

Contact Person  
 Contact Name  
 Email  
 Phone  
 Mobile  
 Fax

Payment Information  
 > Add Payment Account Information

Save Contact Cancel

## 6. Alerts Center

The Alerts Center is available via the ACH Menu and the individual widgets can be added to the ACH Home page via the Add Widget dropdown.

### 6.1 Recipients & Recipient Groups

- The Recipients and Recipient Group widgets display the existing recipients for your company. You may modify, delete or view the existing contacts.
- Views can be changed utilizing the drop-down box on the right and you may add/delete columns by clicking the gear icon.
- Click the Filter drop down to create a custom view by selecting the desired fields.
- Views may be printed or exported.
- To create a new recipient, select **Insert** at the top of the Recipient widget.
- Enter the name and email address for your new recipient. Additional emails may be added by selecting the **Add Another Contact Method**.

Once you have created recipients, you may add them to **Recipient Groups**.

- Create a new recipient group by clicking **Insert** at the top of the Recipient Group widget. Begin by entering a **Group** name.
- Or click Modify from Actions for an existing **Group** name
- Add recipients by searching by name in the **Recipient Name** field. Simply start typing their name in the box.
- Click **Save** when you have entered all the desired recipients.

## 6.2 Alerts

- The Alerts widget will display the existing alerts for your company. You may modify, delete or view the existing alerts.
- Views can be changed utilizing the drop-down box on the right and you may add/delete columns by clicking the gear icon.

- Click the Filter drop down to create a custom view by selecting the desired fields.
- Views may be printed or exported.
- To create a new alert, select **Add New Alert** at the top of the Alerts widget.

The screenshot shows the 'New Alert' form with the following fields and options:

- Alert Name:** A text input field.
- Alert Group:** A dropdown menu with "--Select--" selected.
- Alert Type:** A dropdown menu with "--Select--" selected.
- Alert Subject Line:** A text input field with a note below it: "You may change this subject line that appears on the email alert".
- Recipient Type:** Radio buttons for "Recipients" (selected) and "Recipient Group".
- Recipients:** A text input field.
- Buttons:** "Cancel" at the bottom left.

- Enter the desired name in the **Alert Name** field. Select a name that is meaningful to you.
- Next, select the **Alert Group** from Payments and Transfers or Administration (based on your permissions).
- The **Alert Types** drop down menu will populate based on the alert group selected.
- The **Alert Subject Line** will populate based on the alert type selected. You may create your own meaningful **Alert Subject Line** in that field.
- Click **Save** when complete.

The screenshot shows the Alerts Center interface with a table of alerts. A green notification bar at the top says "Alert Submitted". Below it is a filter dropdown set to "Select fields".

<input type="checkbox"/> All	Actions	Alert Name	Alert Group	Alert Type	Alert Subject Line	Recipient	
<input type="checkbox"/>	MODIFY ▾	Account Payables Dept	Payments and Transf...	Templates Awaiting My Approval	You Have Templates Awaiting Approval	me1.Nad.Su.Kody	
<input type="checkbox"/>	MODIFY ▾	me	Payments and Transf...	Payments Awaiting My Approval	You Have Payments and/or Transfers Awaiting Approval	Gengers Group	
<input type="checkbox"/>	MODIFY ▾	waiting for approval	Payments and Transf...	Payments Awaiting My Approval	You Have Payments and/or Transfers Awaiting Approval	brenda_p @keybank	

Viewing 4-6 of 7 records. Display 3 per page. Page 2 of 3.

## 6.3 Alerts Center

- The Alerts Center widget is the hub for all the alerts, recipients and recipient groups that have been created for your company.
- In each of these tabs, you may modify, delete or view the existing details.
- Views can be changed utilizing the drop-down box on the right and you may add/delete columns by clicking the gear icon.
- Click the Filter drop down to create a custom view by selecting the desired fields.
- Views may be printed or exported.
- You may create new alerts, recipients and groups from this widget as well.

Alerts Center \*

Alerts Recipient Groups Recipients

⊕ Add New Alert 🖨️ 📄 🔄 08/10/2022 04:12 PM

Filter

<input type="checkbox"/> All	Actions	Alert Name	Alert Group	Alert Type	Alert Subject Line	Recipient	Time Zone	⚙️
There is no content								

Viewing 0-0 of 0 records Display 50 per page < Page 1 of 1 >

Delete

## 7. Audit Information

The Audit Information widget is available via the **ACH Menu** and the widgets can be added to the ACH Home page via the **Add Widget** dropdown.

- Select a range of options for a report to create a custom audit report
- Select from several search fields and click **Search**.
- The results will appear on the bottom of the page.
- You may **export** or **print** the results using the buttons under the search button.
- Save this exact report as a view by clicking the view drop down on the far right of the report and selecting the **Save View** button.
- Views can be changed utilizing the drop-down box on the right and you may add/delete columns by clicking the gear icon.
- Click the Filter drop down to create a custom view by selecting the desired fields.
- Views may be printed or exported.

Product Code	Function Code	Type Code	Action ...	Entry Met...	Date/Time	User	Description
Core Services	User Activity	User	Logon	FreeForm	05/13/2020 08:17:...	19INTERNAL	User logged on successfully.
Core Services	User Activity	User	Logon	FreeForm	05/13/2020 10:45:...	19INTERNAL	User logged on successfully.
ACH	Batch Templates	Corporate/Vendor Payments	Add	FreeForm	05/13/2020 10:56:...	19INTERNAL	Template Submitted Template Name : Te
ACH	Batch Templates	Corporate/Vendor Payments	Approve	FreeForm	05/13/2020 10:58:...	19INTERNAL	Template Approved Template Name : Te
Payments and Transf...	Reports	Template Detail Report	View	FreeForm	05/13/2020 10:59:...	19INTERNAL	

## 8. Reports Management

The Reports Management widget is available via the **ACH Menu** and the widgets can be added to the ACH Home page via the **Add Widget** dropdown.

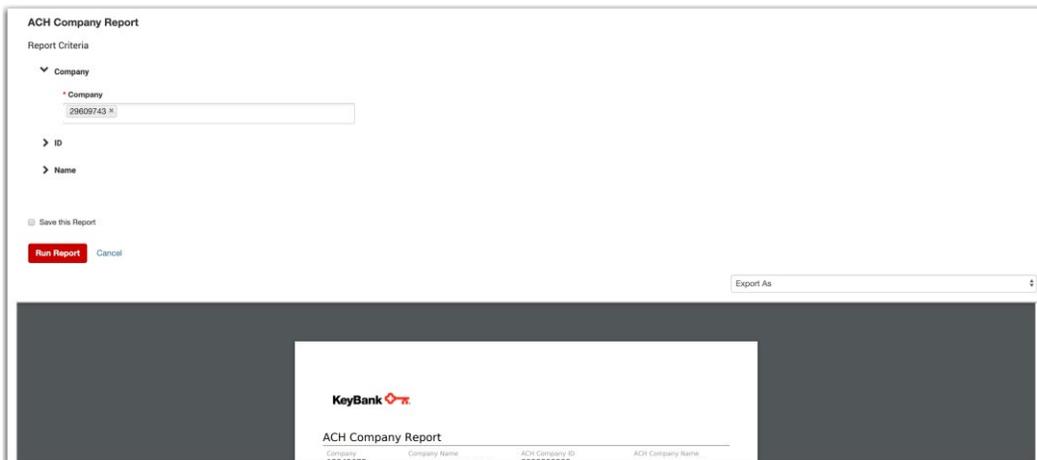
The following reports are available in the Reports Management Widget:

- ACH Company Report
- Company Details
- Roles
- User Permission from Roles
- Template Detail Report
- Payment Detail Report

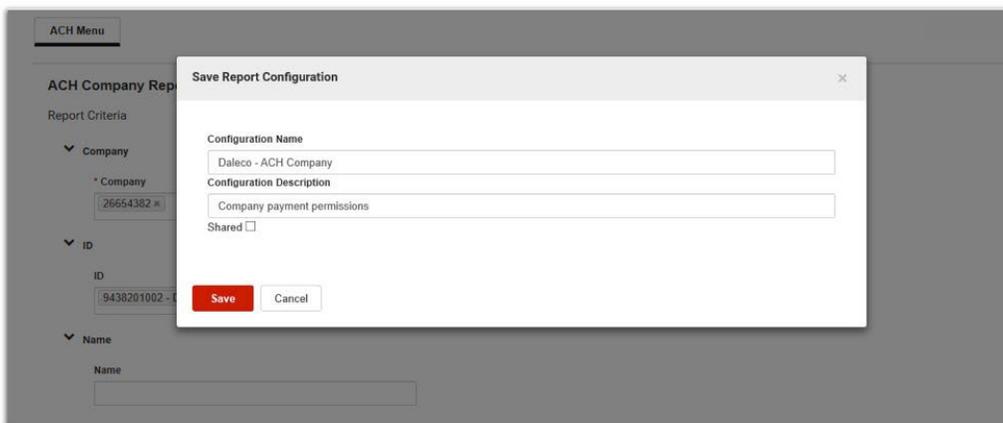
For each of these reports, select View from the **Actions** column.

Actions	Report Name	Configuration Name	Public	Report Group	Report Subgroup
View	ACH Company Report			Payments	Administrative
View	Company Details			Admin	
View	Roles			Admin	
View	Template Detail Report			Payments	Payments
View	Payment Detail Report			Payments	Payments

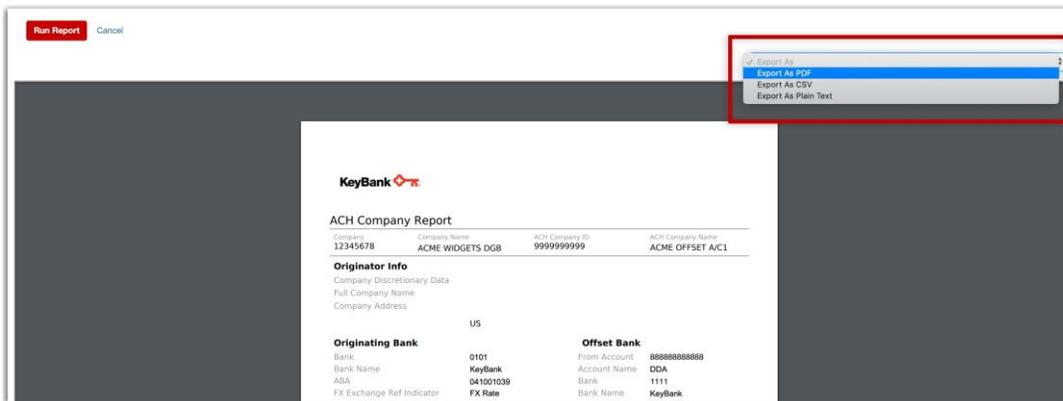
- For each of these reports, please select your desired criteria from the fields using the list or starting to type in the field. Fields with a red asterisk are required.
- Select **Run Report** to view your results.



- You may save this search criteria to your Reports Management widget by clicking the **Save this Report** checkbox.
- Then enter the desired name and description and click **Save**. The saved report will appear in the Report Management widget in alphabetical order. Find your report by the configuration name column.



- The report results will appear under the search criteria and may be using the **Export As** dropdown to the right. Export options are PDF, CSV or Plain Text. You may also print or save the report by using the modal buttons.



- The saved report will appear in the Report Management widget in alphabetical order. Find your report by the configuration name column.
- Views can be changed utilizing the drop-down box on the right and you may add/delete columns by clicking the gear icon.
- Click the Filter drop down to create a custom view by selecting the desired fields.
- Views may be printed or exported.

